

Session 2021– 2022



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**GOALPARA COLLEGE, GOALPARA**  
AFFILIATED TO GAUHATI UNIVERSITY  
P.O.: GOALPARA, DIST.: GOALPARA (ASSAM), PIN: 783101



# Feedback Analysis and Action Taken Reports

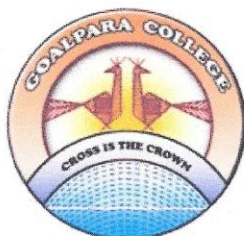
**Prepared by**

Internal Quality Assurance Cell  
Goalpara College, Goalpara



# ***Analysis and Action Taken reports of Students, Teachers, Parents, Alumni and Employers feedback***


***Session: 2021-2022***



**Goalpara College, Goalpara  
Affiliated to Gauhati University  
P.O.: Goalpara, Dist.: Goalpara (Assam), Pin: 783101**

**Prepared By  
Internal Quality Assurance Cell  
Goalpara College, Goalpara**

  
Principal,  
Goalpara College,  
Goalpara.

  
Coordinator, IQAC,  
Goalpara College

## Feedback analysis reports of Students, Teachers, Parents, Alumni and Employers

**Goalpara College, Goalpara**

**Session: 2021-2022**

Goalpara college is a one of the prestigious colleges in assam and the oldest college south bank of mighty Brahmaputra River in lower Assam. It is affiliated to Gauhati University. This college is engaged with imparting quality education in lower part of assam including Goalpara, Kokrajhar, Bongaigaon, South Salmara and Manchachar district of Assam and created a huge number of human resources who is now serving the nation. To improve the quality of education, feedback system is an important part to identify and draw pertinent pointer to enhance the teaching learning effectiveness. It also helps to improve the inputs from the different member of the college in terms of its relevance and appropriateness in catering the needs of the society. So, the Internal Quality Assurance Cell (IQAC) of the college provides a key and significant commitment to improving educational quality and directs the University's efforts and measures toward academic perfection. For that, they collect feedback from different stockholders naming Student, Teachers, Alumni, Parents and Employers and analyses every academic session and takes necessary action to improve the quality of teaching learning methods as well as college ambience.

### **Feedback collection process:**

The Feedback Process comprises of 3 stages:


**Collection of Feedback:** The feedback process is collected either online google form or offline mode leading by Feedback Committee, Goalpara College with the help of various department of college. Some of offline mode feedback was also received by post.

**Analysis of feedback:** The detailed analysis of feedback is carried out afterward and the action taken report is prepared.

**Action Taken:** The plan of action taken is decided on the basis of the action taken report and necessary corrective measures are recommended for further improvements.

The Feedback of all stakeholders are collected via different modes for academic year 2021-2022 and analysed here. The collection of the feedback was completed in May, 2022. The analysis report was placed on IQAC meeting held on 10/05/2023 where it was reviewed and analysed and the data was submitted to principal to take necessary action.

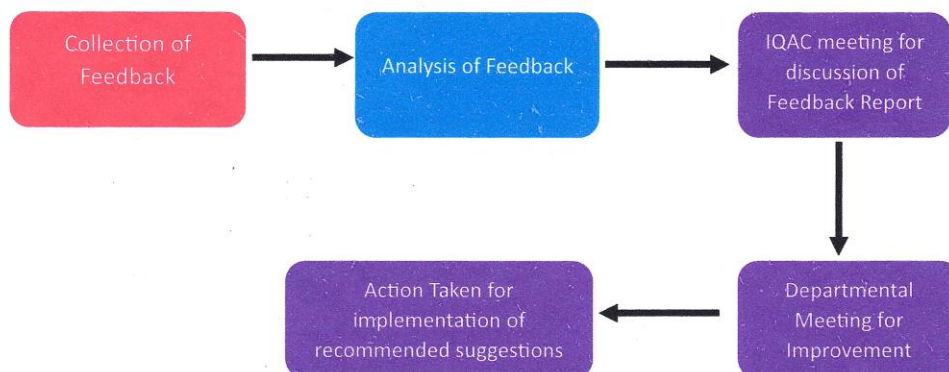
This report contains the analysis of the feedback form received from different stakeholders. The analysis was done using a tabular representation as well as the graphical representation. Every single question from all stakeholder is again analysed either pie diagram or bar diagram. Action taken reports are also included after analysis of feedback for each stakeholder.

  
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### Feedback Mechanism



**Table 1:** Summary of Feedback Received for session 2021-2022

Sl. No	Category of Stakeholder	Number of Stakeholder whose feedback is received	Average opinion of Answer (%)
1	Students	762	Feedback on Curriculum: 79.9
			Feedback on Ambience: 75.3
			Feedback on Teacher's: 84.5
2	Parents	361	84.8
3	Alumni	241	82.8
4	Faculty	60	90.3
5	Employers	194	85.0

  
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*Students' Feedback on Curriculum and Ambience*



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## Internal Quality Assurance Cell Goalpara College, Goalpara

Affiliated to Gauhati University  
P.O.: Goalpara, Dist.: Goalpara (Assam), Pin: 783101

Phone No: 03663240046

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### Students Feedback on Curriculum

Department: Assamare Degree: B.Sc /B.A./B.Com Semester: 4th Sem

This questionnaire is intended to collect feedback relating to your satisfaction towards the curriculum, learning and evaluation. The feedback will be kept confidential and used for syllabus revision, restructuring of curriculum and quality improvement of the program.

Excellent (5)	Very Good (4)	Good (3)	Average (2)	Poor (1)
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Kindly tick(✓) in the box that best corresponds to your opinion

Sl. No.	Statement	5	4	3	2	1
1	How do you rate the allocation of credits and hours to the courses?		✓			
2	How do you grade the relevance of syllabus of each course to the recent trends and developments?		✓			
3	The entire syllabus was covered in the class					
4	Your observation on the usage of ICT tools			✓		
5	Fairness of the internal evaluation process by the teachers.			✓		
6	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.		✓			
7	Teachers inform you about your expected competencies, course outcomes and programme outcomes.			✓		
8	Teachers are able to identify your weaknesses and help you to overcome them.		✓			
9	How do you rate the various provisions for extension and co-curricular and extra-curricular activities of the college?			✓		
10	Rate the overall teaching-learning process in your institution		✓			
11	How you grade the Principal of the college			✓		
12	Are you satisfied with the hostel facilities of the college?		✓			
13	Are you satisfied with the canteen facilities of the college?			✓		
14	Is the college intellectually enriched?		✓			

Give three suggestions to improve the overall teaching-learning experience

1. Goalpara College should be upgraded to university.
- 2.
- 3.

Figure 1: Sample feedback form on Curriculum.


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**Table 3:** Percentage-wise analysis of Student Feedback on Curriculum and Ambience

Sl. No.	Questions	Opinion of Answer (%)				
		Excellent	Very Good	Good	Average	Poor
		5	4	3	2	1
1	How do you rate the allocation of credits and hours to the courses?	36.9	44.8	15.5	2.5	0.4
2	How do you qualify the relevance of syllabus of each course to the recent trends and developments?	30.7	45.1	20.1	3.6	0.7
3	The entire syllabus was covered in the class	40.0	34.7	19.0	5.4	0.9
4	Your observation on the usage of ICT tools	28.4	36.5	27.8	5.7	1.3
5	Fairness of the internal evaluation process by the teachers.	46.7	32.7	16.1	3.7	0.7
6	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	33.2	33.9	22.2	7.1	3.6
7	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	42.3	33.5	18.3	4.5	1.5
8	Teachers are able to identify your weaknesses and help you to overcome them.	39.3	33.8	18.0	6.1	2.5
9	How do you rate the various provisions for extension and co-curricular and extra-curricular activities of the college?	30.7	40.0	21.4	6.5	1.3
10	Rate the overall teaching-learning process in your institution	39.4	40.6	15.0	3.9	0.9
11	How you grade the Principal of the college	54.8	26.6	13.8	3.9	0.7
12	Are you satisfied with the hostel facilities of the college?	29.6	26.5	23.7	12.1	8.2
13	Are you satisfied with the canteen facility of the College?	27.4	30.2	29.8	8.5	4.2
14	Is the college intellectually enriched?	31.5	40.6	21.0	5.4	1.5

  
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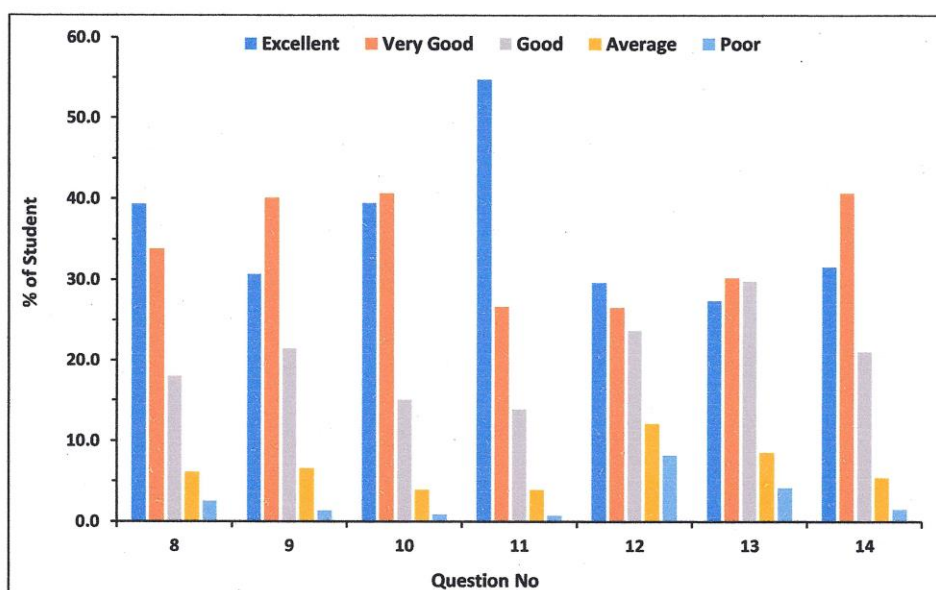
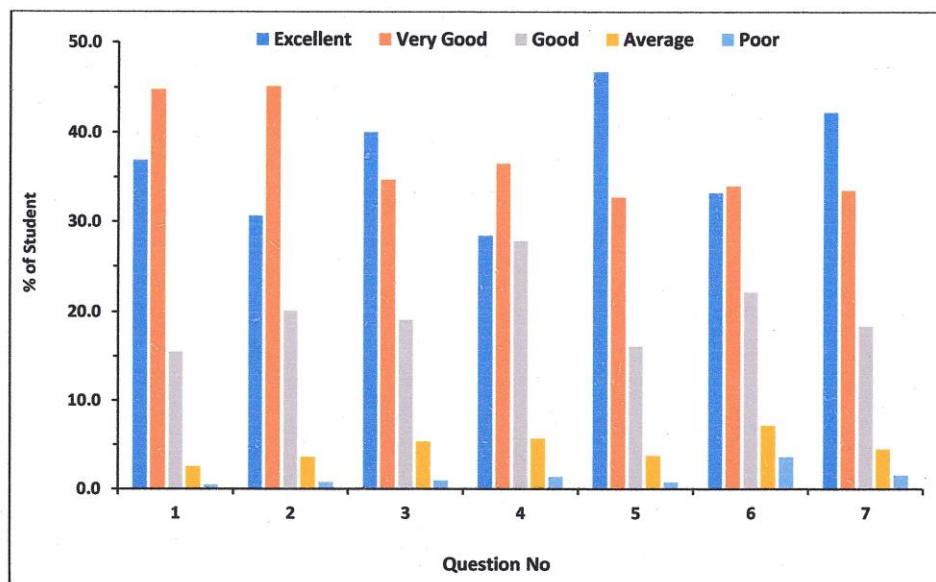
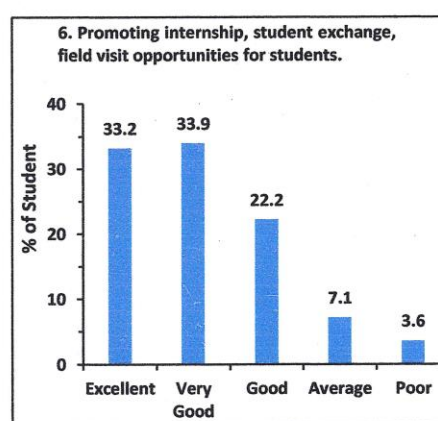
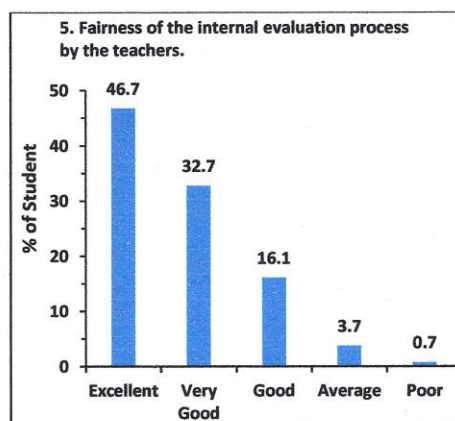
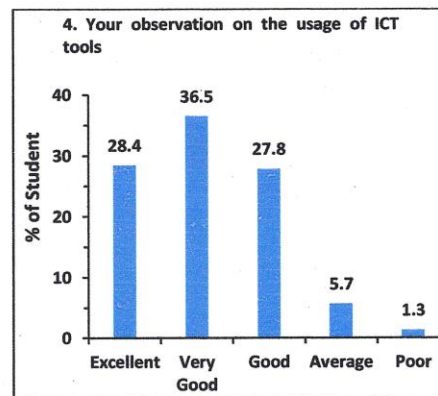
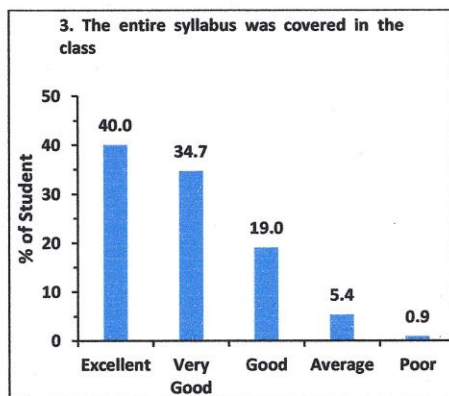
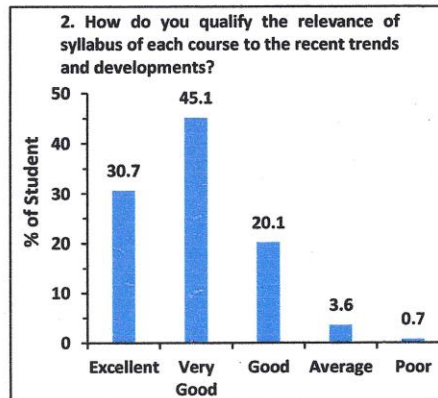
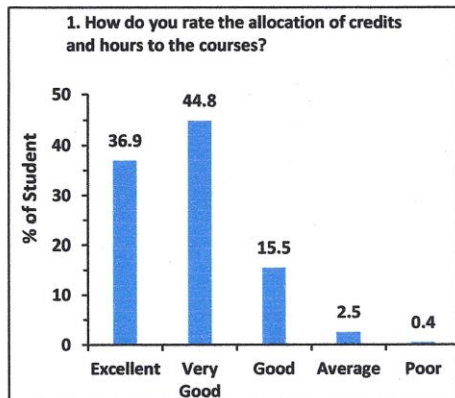


Figure 2: Graphical representation of percentwise analysis of student feedback on curriculum and ambience.

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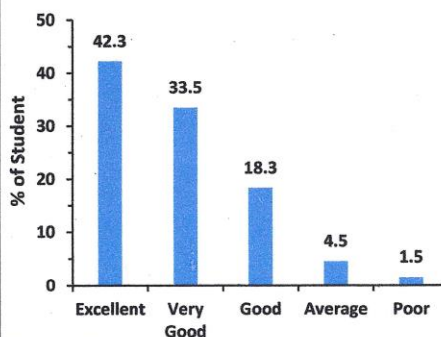
**Chart 1: Question wise Graphical Representation of Student Feedback on Curriculum and Ambiances.**



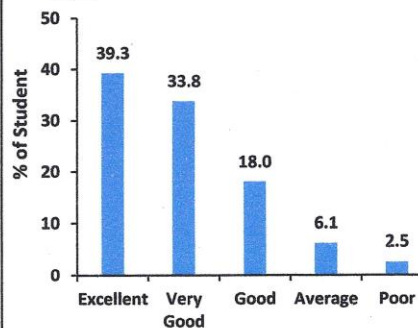
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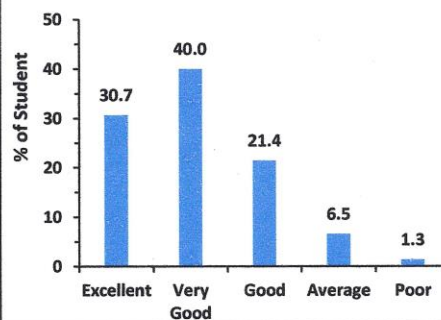
7. course outcomes and programme outcomes.



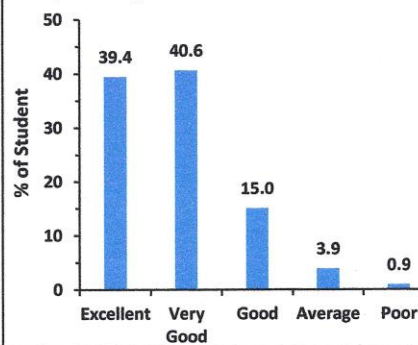
8. Teachers are able to identify your weaknesses and help you to overcome them.



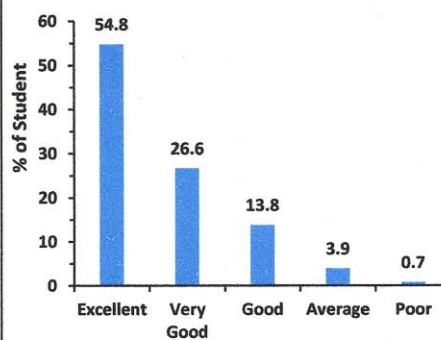
9. co-curricular and extra-curricular activities of the college



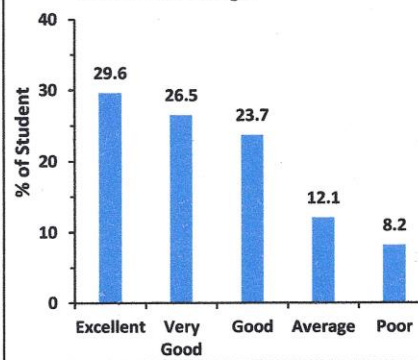
10. Rate the overall teaching-learning process in your institution



11. How you grade the Principal of the college



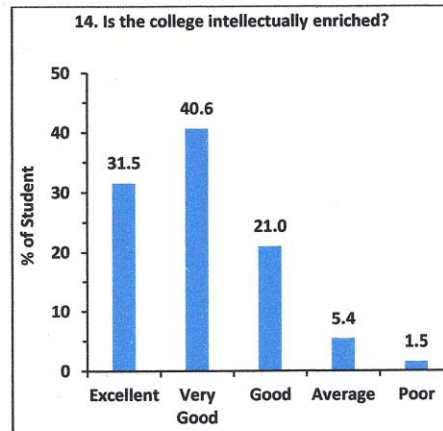
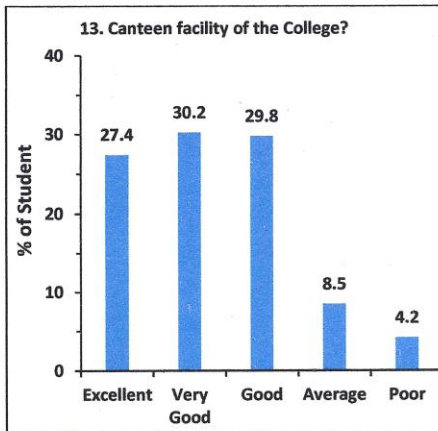
12. Are you satisfied with the hostel facilities of the college?



  
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## Action Taken Report of Students Feedback on Curriculum 2021-22

Feedback received from students are analysed by IQAC and following points were recommended for action taken:

The principal called an all teachers meeting where all the faculty were requested:

- i. To plan their course transaction properly so that the syllabus is completed within the allotted time.
- ii. make use of cushion classes.
- iii. maximize the use of ICT during transaction of syllabus and maximize
- iv. the use of examples and applications so as to make the classes interesting in addition to being informative.
- v. to keep themselves updated on advanced topics of their respective subject.
- vi. Use e- resources as well as make these available to students.
- vii. Feedback on placement and training facility during this year was relatively weak and feedback committee forward the report of feedback analysis to the career counselling committee to take necessary action.
- vii. Workshop on E-governance, E-learning, E-office and use of ICT and up gradation of college website.
- viii. 15 add-on certificate courses conducted by various departments.



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*Student's Feedback on Teachers*




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**Goalpara College**  
**STUDENT FEEDBACK ON TEACHERS**

Department : Education Class : B.A. 4<sup>th</sup> Semester

Please grade the teacher on the following attributes using the 10 points scale given below

10	9	8	7	6	5	4	3	2	1
Very good		Good		Fair		Poor		Very poor	

Name of the Teacher :

Department : Education

Attributes	Your Rating	
1. Communication skills in terms of		
a) Distinctiveness of speaking	8	
b) Audibility of voice	8	
c) Expression / mode of delivery of the lesson	9	
d) Clarity of language	7	
2. Interest generated by the teacher	8	
3. Ability to relate course material with environment/other important issues	8	
4. Ability to inter-relate courses / refer to other course	8	
5. Accessibility of the teacher		
a) Regularity of the teacher in the class	9	
b) Availability of teacher in the college campus	10	
c) Approachability to the teacher	9	
d) Willingness of the teacher to interact with the students in and outside the class	6	
6. Ability to design quizzes/examination/assignment homework to test understanding of the course		
a) Performance of the teacher during Remedial class	8	
b) Performance of the teacher during Tutorial class	9	
c) Involvement of the teacher during class Seminar	10	
d) Your level of satisfaction with the Teaching plan of the teacher	8	
e) Use of ICT in implementing the Lesson Plan by the teacher	7	
7. Knowledge base of the teacher (as perceived by you)	5	
8. Sincerity/commitment of the teacher	8	
9. Teacher as a source of inspiration		
a) Friendliness of the teacher with the students	7	
b) Involvement of the teacher in the co-curricular activity	8	
c) Association of the teacher with community service and extension activity	7	
9. Overall rating		

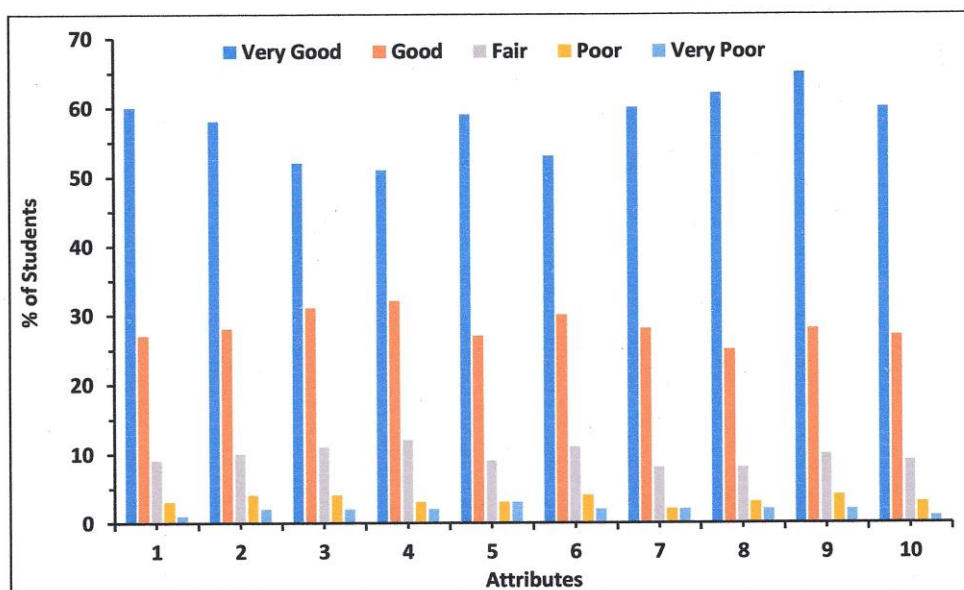
Figure 3: Sample feedback form.

  
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**Table 2:** Percentwise analysis of Student Feedback.

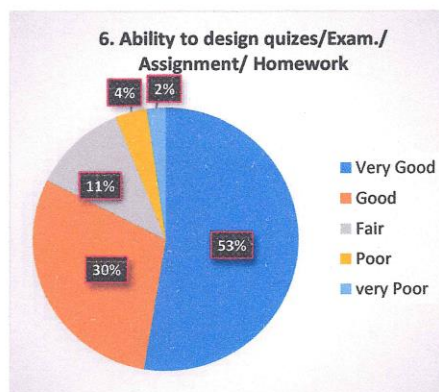
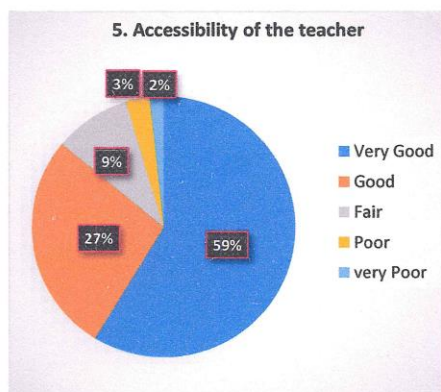
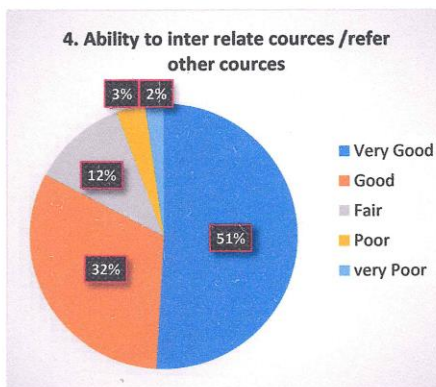
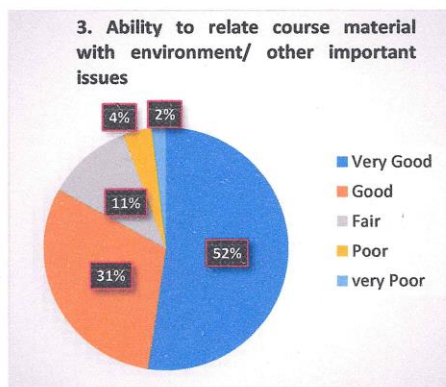
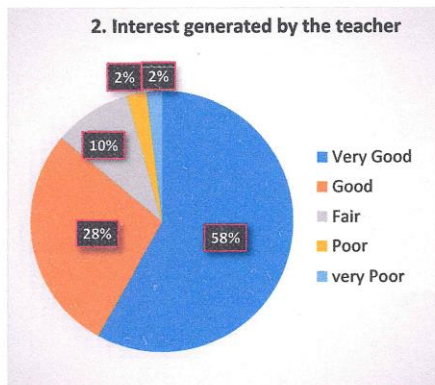
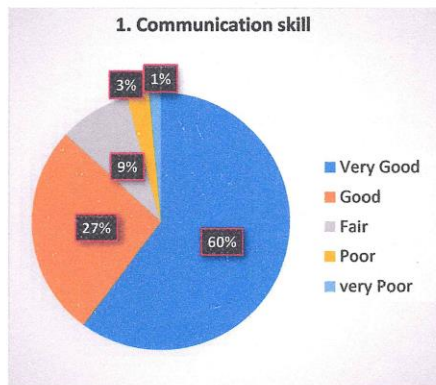
Sl. No	Attributes	Opinion of Answer (%)				
		Very Good	Good	Fair	Poor	Very Poor
		9-10	7-8	5-6	3-4	1-2
1	Communication skills of Teachers	60	27	9	3	1
2	Interest generated by the teacher	58	28	10	4	2
3	Ability to relate courses material with environment/other important issues	52	31	11	4	2
4	Ability to inter relate courses /refer other courses	51	32	12	3	2
5	Accessibility of the teacher	59	27	9	3	3
6	Ability to design quizzes/examination/assignment/homework to test understanding of the course	53	30	11	4	2
7	Knowledge base of the teacher	60	28	8	2	2
8	Sincerity/commitment of the teacher	62	25	8	3	2
9	Teacher as a source of inspiration:	65	28	10	4	2
10	Overall rating	60	27	9	3	1


**Figure 4:** Graphical representation of percentwise analysis of student feedback on Teachers.

  
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**Chart 2: Detailed Parameter wise Graphical Analysis of Students' Feedback on Teachers for Academic Year 2021-2022**

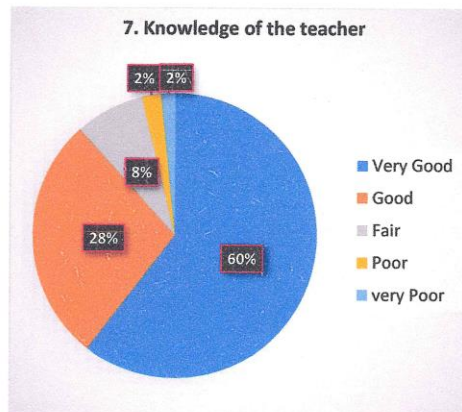


  
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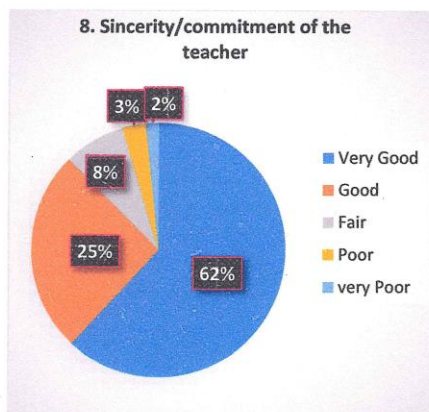
  
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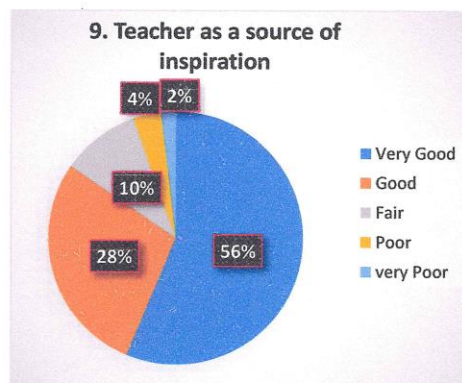
7. Knowledge of the teacher



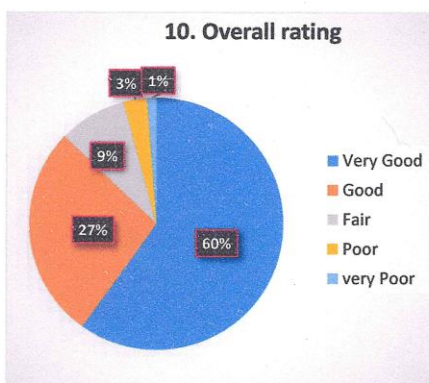
8. Sincerity/commitment of the teacher



9. Teacher as a source of inspiration



10. Overall rating



  
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### **Action Taken Report of Students Feedback on Teaching Staff 2021-22**

In accordance with the Feedback policy of the institution, the IQAC of the college collected feedback on individual teachers from Students. The responses received were collected and analysed. Based on the overall rating received, it was rated to be in the range of very good with a mean value of 8.46 on a 10-point scale. A detailed analysis report of the feedbacks received was prepared and is published in the college website for public perusal.

The feedback analysis report was discussed by the IQAC to decide upon further actions to be taken on it. The report was presented to the College Council with the recommendations of the IQAC. After a thorough discussion, following actions were taken.

1. The teachers were given a copy of the report and asked to improve their performance in the weak field.
2. A copy of the analysis report was forwarded to the Academic Council of the college for further action, especially related to the augmentation of infrastructural facilities and for necessary sanctions.
3. New initiatives are taken like field visit, excursion etc. to improve the interrelation of the course material with environment/other important issues.
4. Decision to organize orientation programme on e-College and e-Learning.
5. One Day workshop titled 'Library: Past, Present and Future' was held to improve library quality.



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*Parents' Feedback*



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### Goalpara College

#### PARENTS FEED BACK FORM (অভিভাবকৰ মতামতৰ পত্ৰ)

Name of the Student (ছাত্ৰ-ছাত্ৰীৰ নাম): Pallabi Barman  
 Degree/Semester (ডিগ্রী/সেমিষ্টাৰ): BA, 4th semester  
 Department (বিভাগ): Economics  
 Guardian's Name (অভিভাবকৰ নাম): Sanjib K. Barman  
 Address (ঠিকনা): Tilapara, Goalpara  
 Phone Number (ফোন নম্বৰ):

Please grade the curriculum on the following attributes using the 5-points scale given below:  
 অনুগ্রহ কৰি তলত দিয়া ৫-পইণ্টৰ স্কেল ব্যৱহাৰ কৰি পাঠ্যক্ৰমটোক তলত দিয়া বৈশিষ্ট্য সমূহৰ ওপৰত গ্ৰেড দিয়ক।

5	4	3	2	1
Excellent	Good	Fair	Poor	Very poor
অতি উত্তম	ভাল	সুন্দৰ	দুৰ্বল	অতি দুৰ্বল
1. Your satisfaction over the learning he/she has received in this college এই মহাবিদ্যালয়ত আপোনাৰ সন্তানে লাভ কৰা শিক্ষাৰ ওপৰত আপোনাৰ সন্তুষ্টি।				4
2. He/She has been confident in approaching the examinations he/she has faced আপোনাৰ সন্তানে পৰীক্ষাৰ সমূহৰ মুকাবিলা কৰিবলৈ আত্মবিশ্বাসী হৈ উঠিছে।				4
3. He/She has learned to work in a group and has acquire good communication skills আপোনাৰ সন্তানে সংগেৰাজভাৱে কাম কৰিবলৈ শিকিছে আৰু ভাল যোগাযোগৰ দক্ষতা আহৰণ কৰিছে।				4
4. He/She has acquired the disciplinary training that will help in higher studies & career আপোনাৰ সন্তানে উচ্চ শিক্ষা আৰু কেৰিয়াৰত সহায় কৰিব পৰা অনুশাসন মূলক প্রশিক্ষণ লাভ কৰিছে।				5
5. Principal's responsiveness in students related issues ছাত্ৰ-ছাত্ৰীৰ অধ্যয়নৰ বিষয়বোৰত অধ্যক্ষৰ সঁহাৰি।				5
6. Teachers' responsiveness in students related issues ছাত্ৰ-ছাত্ৰী সম্পৰ্কীয় বিষয়ত শিক্ষকৰ সঁহাৰি।				4
7. Office staff's responsiveness to various issues of students ছাত্ৰ-ছাত্ৰীৰ বিভিন্ন বিষয়ৰ প্ৰতি কাৰ্যালয়ৰ কৰ্মচাৰীৰ বৃন্দৰ সঁহাৰি।				4
8. Cooperation from librarian and library staff গ্ৰন্থাগাৰ আৰু গ্ৰন্থাগাৰিকৰ পৰা পোতা সহযোগিতা।				5
9. Updating the notice board on a regular basis নিয়মিত ভাৱে জননীয়াফলকত জননী প্ৰকাশ কৰা।				4
10. Timely completion of course সময়মতে পাঠ্যক্ৰম সম্পূৰ্ণ কৰা।				4
11. Cleanliness of college campus কলেজ চৌহদৰ পৰিষ্কাৰ-পৰিচ্ছন্নতা।				5
12. Academic environment of the college মহাবিদ্যালয়ৰ শৈক্ষিক পৰিবেশ।				4
Suggestions and Recommendations: আপোনাৰ মন্তব্য আৰু পৰামৰ্শ:				

Sanjib Barman  
 Signature of guardian  
 অভিভাবকৰ স্বাক্ষৰ

Figure 5: Sample parents feedback form.

Coordinator  
 IQAC, Goalpara College

Principal  
 Goalpara College  
 Goalpara.



**Table 4: Percentagewise analysis of Parents Feedback**

Sl. No	Questions	Opinion of Answer (%)				
		Excellent	Very Good	Good	Average	Poor
		5	4	3	2	1
1	Your satisfaction over the learning he/she has received in this college	44.7	46.2	8.3	0.9	0.0
2	He/She has been confident in approaching the examinations he/she has faced	34.2	47.3	16.5	2.0	0.0
3	He/She has learned to work in a group and has acquire good communication skills	41.0	42.7	14.8	0.9	0.6
4	He/She has acquired the disciplinary training that will help in higher studies & career	33.6	45.6	16.8	3.1	0.9
5	Principal's responsiveness in students related issues	55.8	30.2	10.8	2.0	1.1
6	Teachers' responsiveness in students related issues	51.9	36.8	10.0	1.4	0.0
7	Office staff's responsiveness to various issues of students	27.6	41.0	25.9	4.3	1.1
8	Cooperation from librarian and library staff	44.2	34.5	16.8	4.3	0.3
9	Updating the notice board on a regular basis	54.7	32.5	11.4	1.1	0.0
10	Timely completion of course	41.6	40.5	14.2	2.6	0.9
11	Cleanliness of college campus	51.9	33.0	13.1	1.7	0.3
12	Academic environment of the college	43.9	43.6	10.8	1.4	0.3



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College  
Goalpara

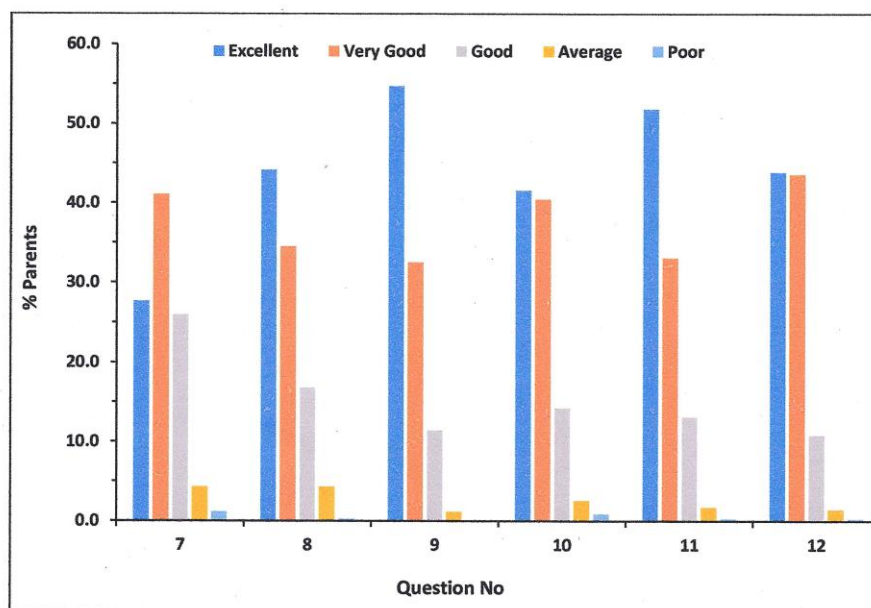
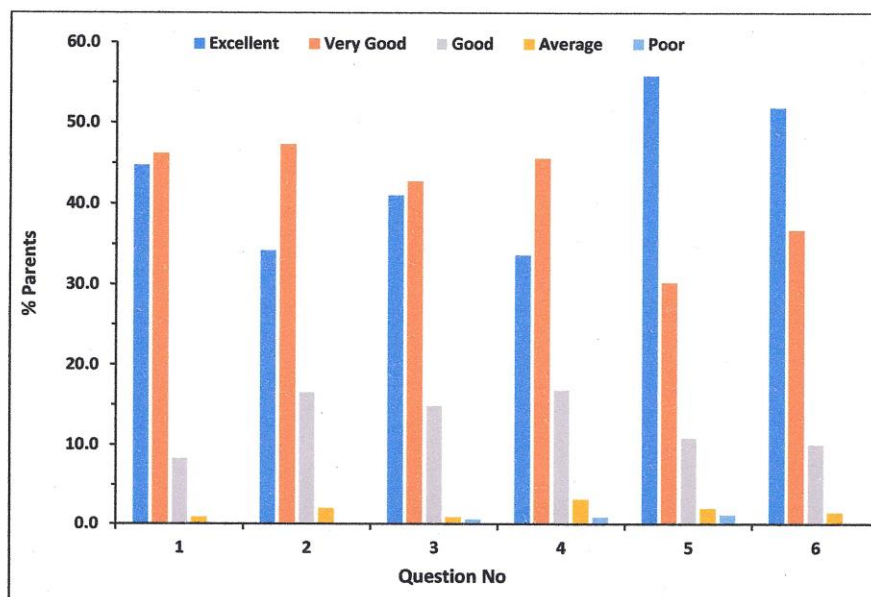
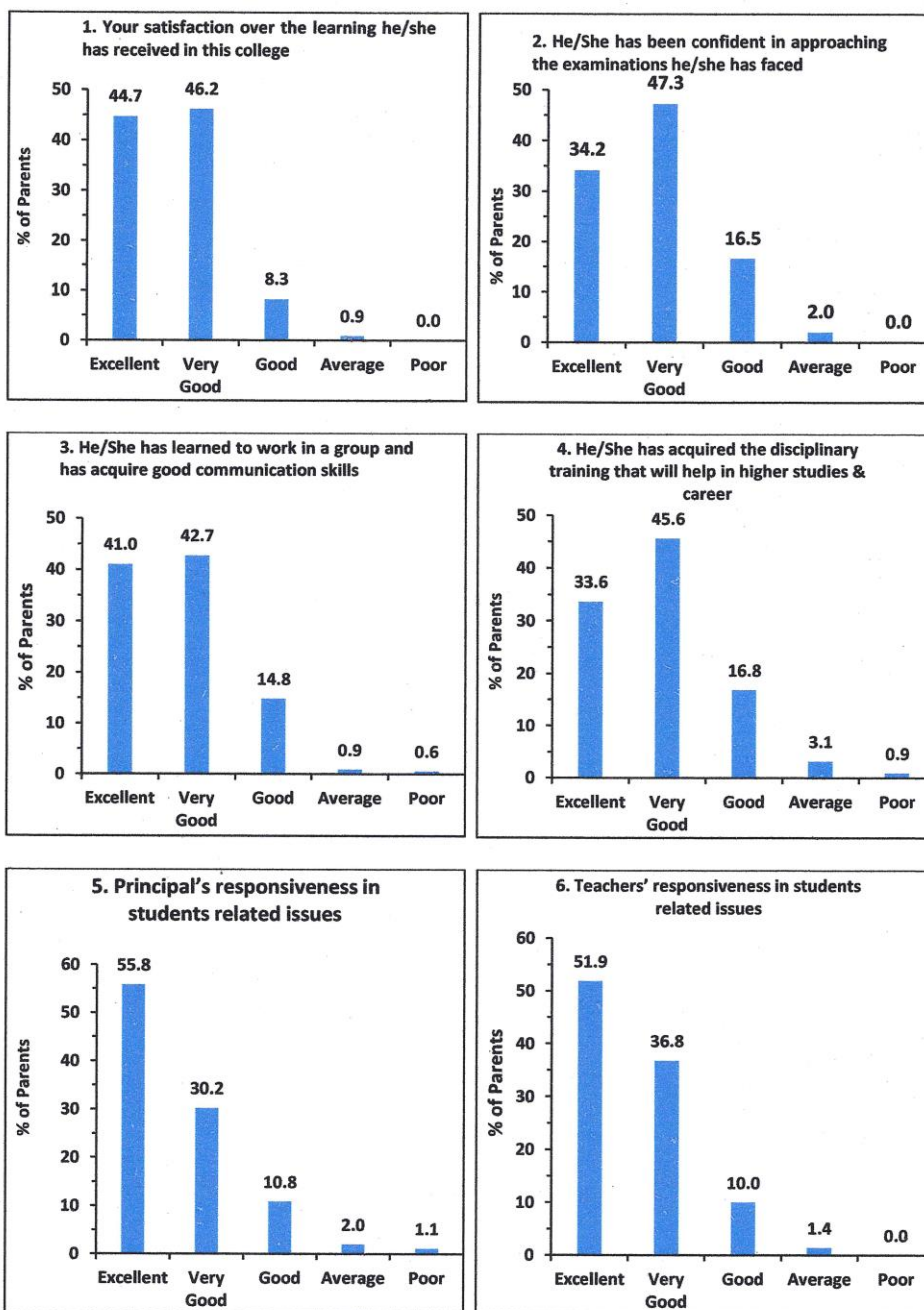


Figure 6: Graphical representation of percentwise analysis of Parent Feedback.

  
Coordinator  
IQAC, Goalpara College

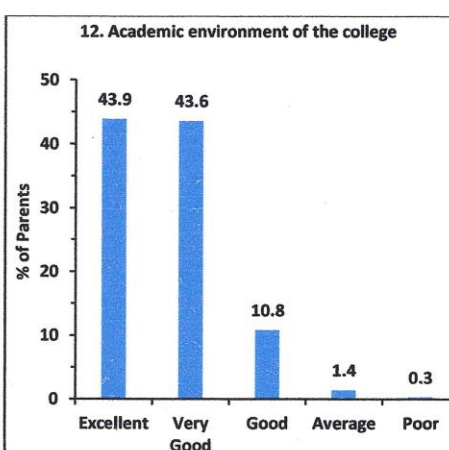
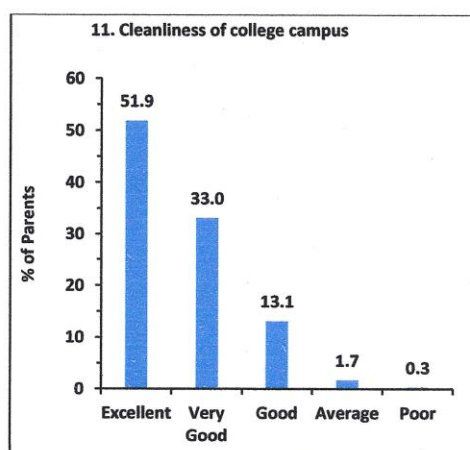
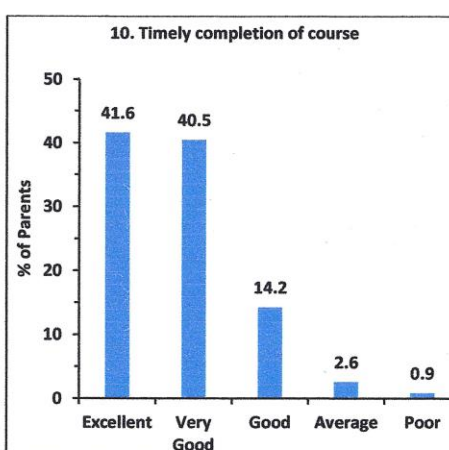
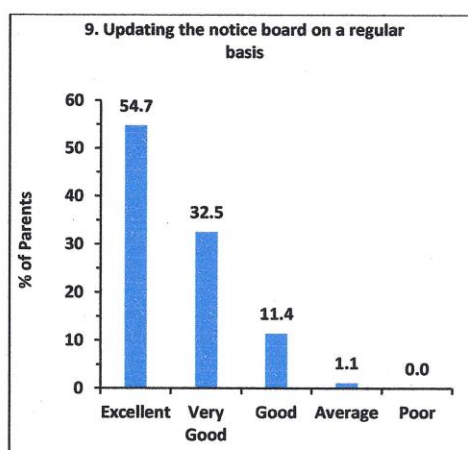
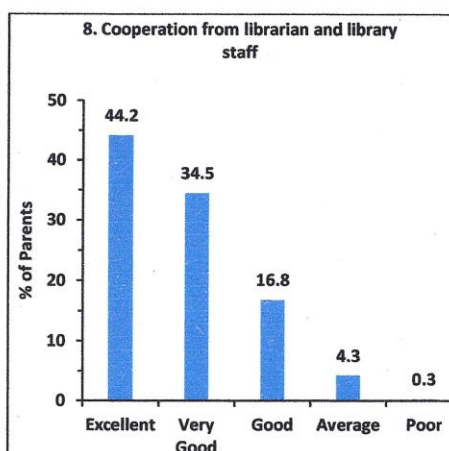
  
Principal  
Goalpara College  
Goalpara.


Chart 3: Question wise Graphical Representation of Parents Feedback.



  
Coordinator  
IQAC, Goalpara College

  
Principal  
Goalpara College  
Goalpara.



  
Coordinator  
IQAC, Goalpara College

  
Principal  
Goalpara College  
Goalpara.



### **Action Taken Report of Parents Feedback 2021-22**

1. Some parents requested for linking job orientation and placement need to improve more. So, an event conducted titled "Opportunities in Police Service"
2. An awareness programme on Use of Mobile Applications for Digital Payment, E-governance services, IT applications & Cyber Security for women and another awareness programme on Use of ICT technologies for Effective Farming and Marketing for Farmers were conducted.
3. More Group discussions and seminars are arranged to facilitate communication skills.
4. In the comments part they requested for extending the time of library and we have extended the time from 5 pm to 6 pm and appointed an extra staff for the same.
5. They requested for reducing the load of students in certain subjects and based on that we reduced the load in that subject.
6. More staff are recruited to clean the college campus.
7. College has installed 10 numbers of 30-Watt Solar Street light to replace the conventional street light in the campus to bring the campus toward green evolution.



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College  
Goalpara

### *Alumni Feedback*



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College

Principal  
Goalpara College  
6-10-20

**ALUMNI FEEDBACK**  
**GOALPARA COLLEGE, GOALPARA**  
**(Internal Quality Assurance Cell)**

We shall be thankful and appreciate, if you could spare some of your valuable time to fill up this feedback form and give us your valuable suggestions for further improvement of the College.

\* Indicates required question

1. Name of the Alumni \*

\_\_\_\_\_

2. Phone No \*

\_\_\_\_\_

3. Degree obtained \*

Mark only one oval.

☐ B.A

☐ B.Sc

☐ B.Com

4. Subject \*

\_\_\_\_\_

5. Year of Passing \*

\_\_\_\_\_

<https://docs.google.com/forms/d/10e80MnYfWYhzeYpHqm23X-yD-z3OCULTw5RnE8KVE/edit>

1/9

Figure5: Screenshot of Alumni Feedback form.



Coordinator  
IQAC, Goalpara College

  
Principal  
Goalpara College  
Goalpara.

Table 5: Percentagewise analysis of Alumni Feedback

Sl. No	Question	Opinion of Answer (%)				
		Excellent	Very Good	Good	Average	Poor
		5	4	3	2	1
1	Faculty members	61.8	24.9	10.4	1.2	1.7
2	Infrastructure (ICT, Lab Facility etc)	37.8	39.0	12.9	6.6	3.3
3	Quality of support material	44.8	32.4	11.6	8.3	2.5
4	Training and Placement	37.8	33.6	12.9	8.3	7.1
5	Library Facilities	52.7	32.8	8.7	5.0	0.8
6	Canteen Facilities	34.9	40.2	10.0	9.1	5.8
7	Hostel Facilities	32.8	46.9	10.0	7.9	2.5
8	Overall Rating of the College	56.0	30.7	8.7	3.7	0.8
9	Alumni Association/ Network of old Friends	48.5	35.7	9.5	5.0	1.7

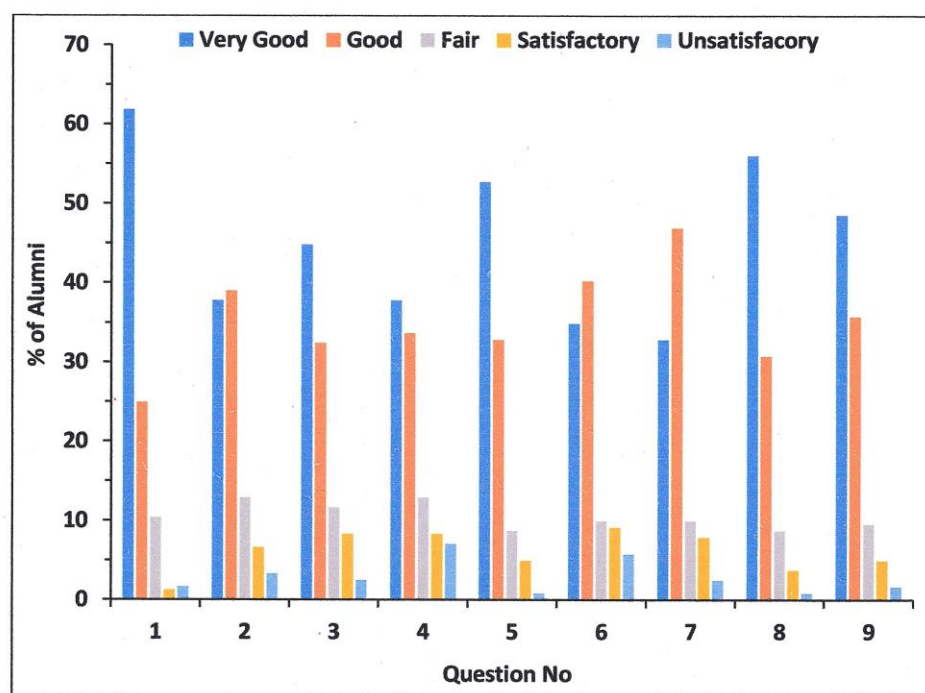


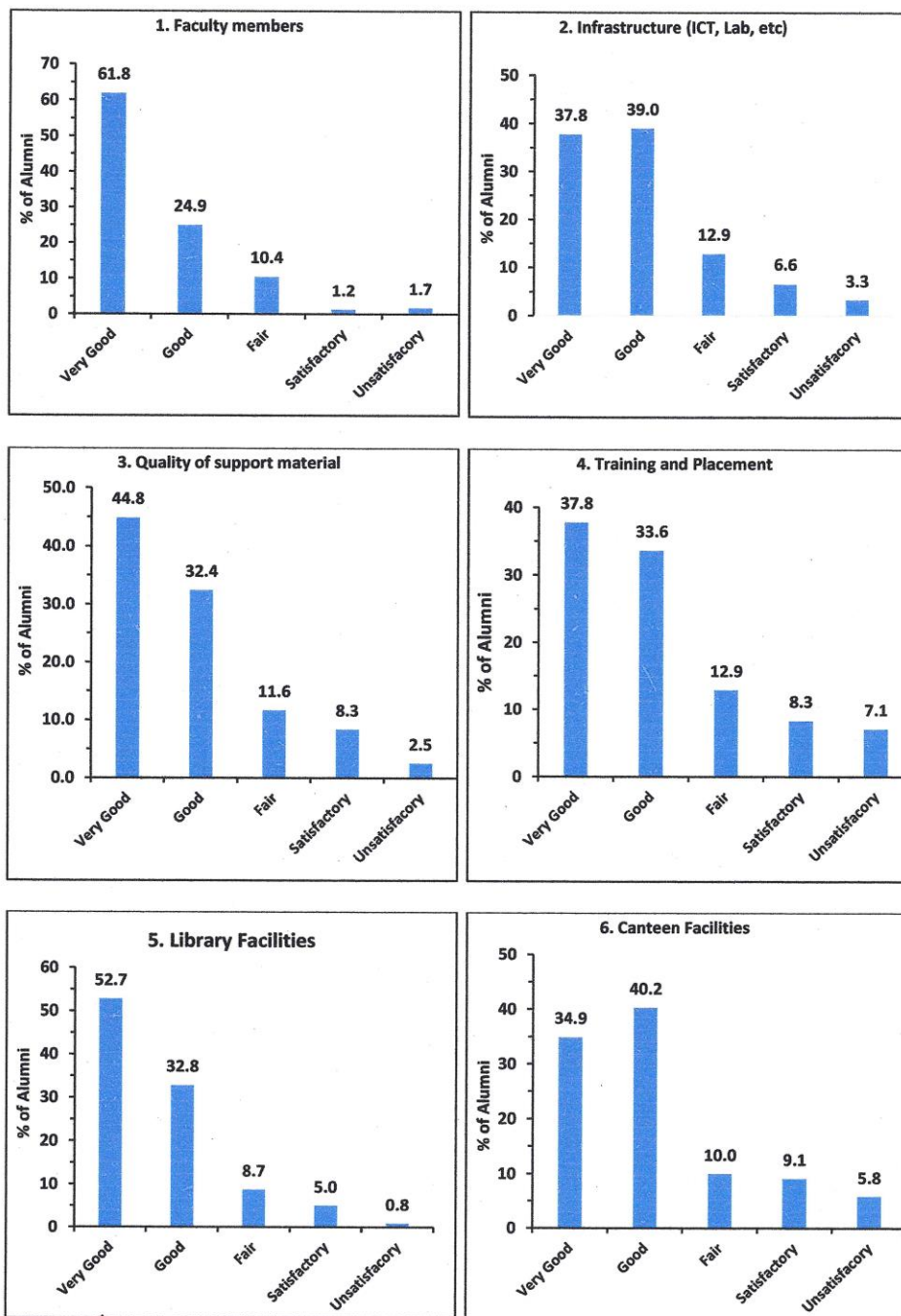
Figure 5: Graphical representation of percentwise analysis of Alumni Feedback.

  
Coordinator  
IQAC, Goalpara College

  
Principal  
Goalpara College  
Goalpara, Jorhat

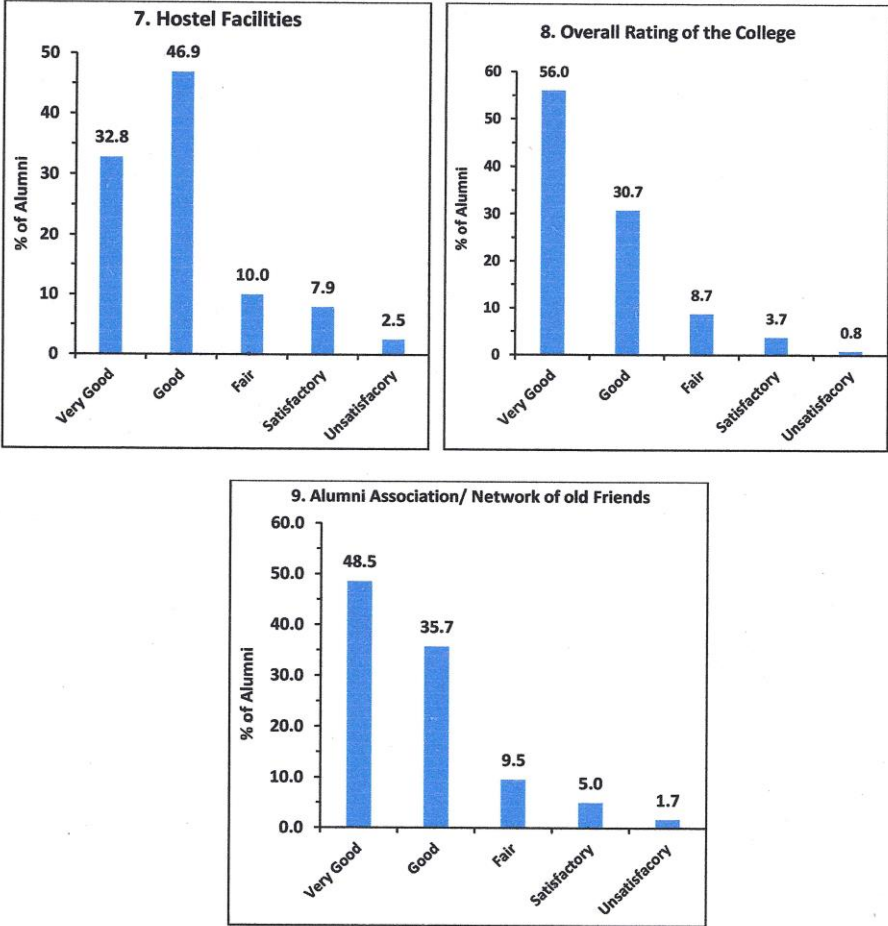


Chart 4: Question wise Graphical Representation of Alumni Feedback.



Coordinator  
IQAC, Goalpara College

Principal  
Goalpara College



  
Coordinator  
IQAC, Goalpara College

  
Principal  
Goalpara College  
*Goalpara College*

### **Action Taken Report of Alumni Feedback 2021-22**

Feedback received from alumni viz. during alumni meetings of various departments as well as through google form were analysed and following points were recommended for action taken:

1. New and latest Technology courses are included.
2. The courses emphasize on communication skills are more focussed.
3. Offering more placement related courses.
4. Workshop on mushroom cultivation was organized.



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College

Goalpara College  
Goalpara

### *Employers' Feedback*



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College  
Goalpara, Goalpara.





## Internal Quality Assurance Cell Goalpara College, Goalpara

Affiliated to Gauhati University  
P.O.: Goalpara, Dist.: Goalpara (Assam), Pin: 783101

Phone No: 03663240046

Email ID: iqac.goalparacollege@gmail.com

Dear Employer,

Many graduates of our college are working in your esteem organization. We are thankful to you for providing them employment in your prestigious Company/Organization.

We shall appreciate and be grateful to you if you can spare some of your valuable time to fill up this feedback form. It will help us to improve further and provide you better employees in future.

Yours sincerely,  
(Dr. D. C. Boruah)  
Coordinator IQAC

### FEEDBACK FORM

Name of the Employee: DR. MANOS PRATIM CHAKRAVARTI KALITA

Position: ASSOCIATE PROFESSOR, DEPT. OF PHYSICS, GAUHATI UNIVERSITY

How satisfied are you with the student's work performance in each of these areas:

Please write the number in the box that best describes your level of satisfaction at each question:

	5	4	3	2	1
	Excellent	Good	Fair	Poor	Very poor
1. General communication skills					4
2. Developing practical solutions to workplace problems					4
3. Working as part of a team					5
4. Open to new ideas and learning new techniques					5
5. Creative in response to workplace challenges					5
6. Self-motivated and taking on appropriate level of responsibility					4
7. Using technology and workplace equipment					5

  
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IQAC, Goalpara College

  
Principal  
Goalpara College  
Goalpara.

8. Technical knowledge/skill 5

9. Ability to manage/leadership qualities 5

10. Relationship with seniors/peers/subordinates 5

11. Involvement in social activities 4

12. Rate your overall satisfaction with our college students and the curriculum 5

If you were dissatisfied with any aspect, please comment further: *NA*

How could our programs be improved? What specific comments do you have regarding the curriculum:  
*Need to be more practical oriented and problem solving ability*

Any other comment(s):

Would you like to recruit more of our student? Yes ☒ No ☐

Would you refer us to other organization(s)? Yes ☒ No ☐

Please feel free to speak in confidence with our staff about any aspects of the program or students' performance.

Employer's signature with date: *Deepali Sarkar 4/4/23*

Name: *DEE PALI SARKAR*

Position: *PROFESSOR and HEAD*

Company/organization (with seat): *Physics Dept  
Gauhati University  
Professor & Head  
Department of Physics  
Gauhati University*

Figure 7: Sample Employer Feedback Form.

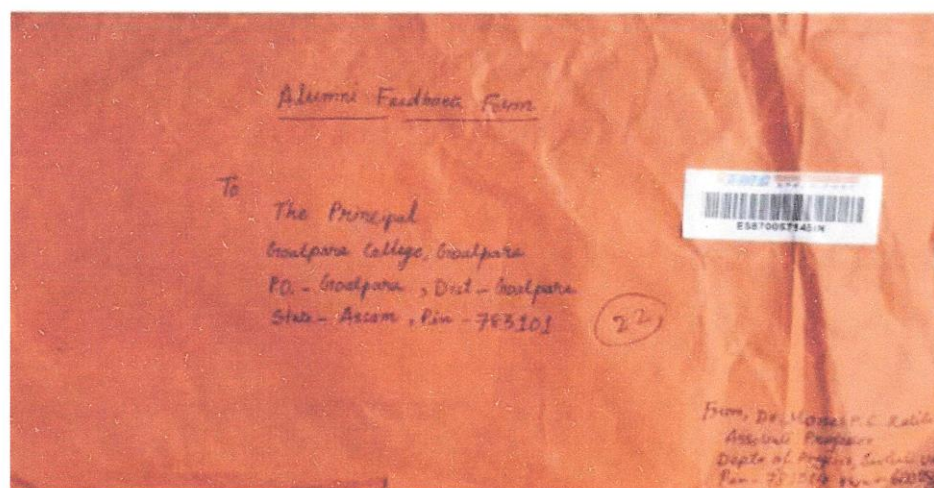


Figure 8: Employers Feedback collected by post.

*[Signature]*  
 Coordinator  
 IQAC, Goalpara College


*[Signature]*  
 Principal  
 Goalpara College  
 Goalpara.



**Table 6:** Percentagewise analysis of Employer Feedback.

Sl. No.	Questions	Opinion of Answer (%)				
		Excellent	Very Good	Good	Average	Poor
		5	4	3	2	1
1	General communication skills	49.2	38.5	12.3	0.0	0.0
2	Developing practical solutions to workplace problems	36.9	52.3	10.8	0.0	0.0
3	Working as part of a team	56.9	36.9	6.2	0.0	0.0
4	Open to new ideas and learning new techniques	32.3	46.2	21.5	0.0	0.0
5	Creative in response to workplace challenges	35.4	52.3	12.3	0.0	0.0
6	Self-motivated and taking on appropriate level of responsibility	38.5	47.7	13.8	0.0	0.0
7	Using technology and workplace equipment	27.7	46.2	24.6	1.5	0.0
8	Technical knowledge/skill	27.7	52.3	18.5	1.5	0.0
9	Ability to manage/leadership qualities	41.5	40.0	18.5	0.0	0.0
10	Relationship with seniors/peers/subordinates	50.8	40.0	9.2	0.0	0.0
11	Involvement in social activities	38.5	44.6	16.9	0.0	0.0
12	Rate your overall satisfaction with our college students and the curriculum	41.5	55.4	3.1	0.0	0.0

  
 Coordinator  
 IQAC, Goalpara College

  
 Principal  
 Goalpara College  
 Goalpara, Goalpara

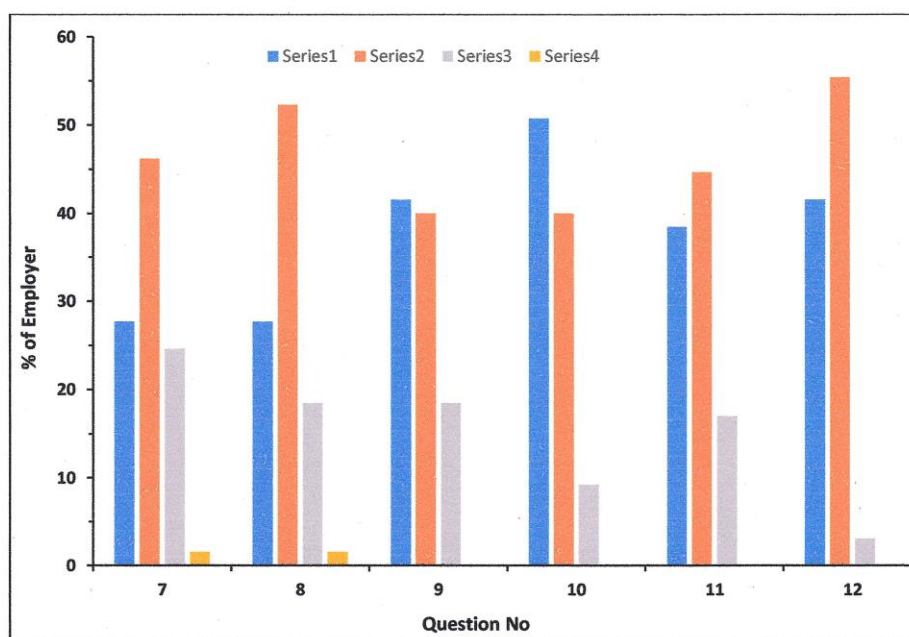
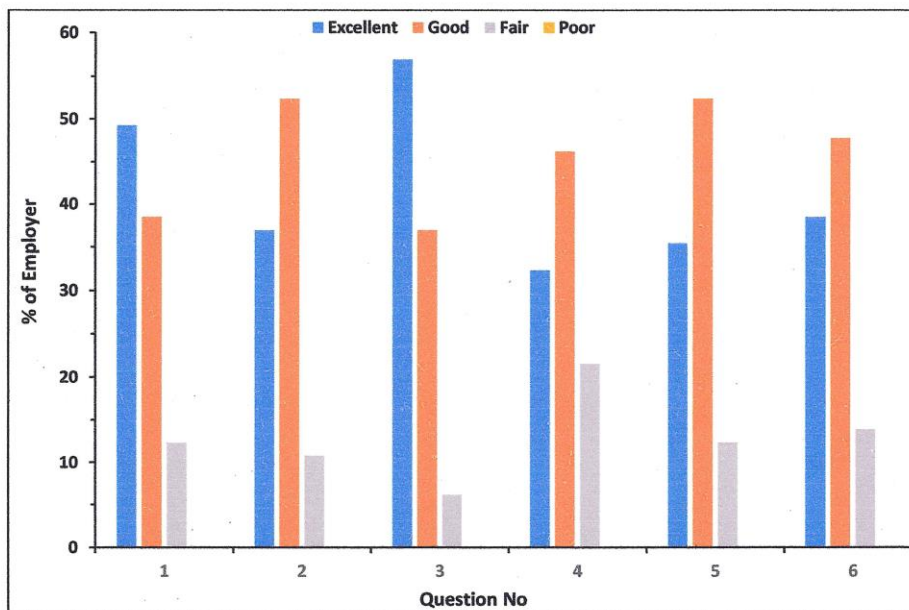


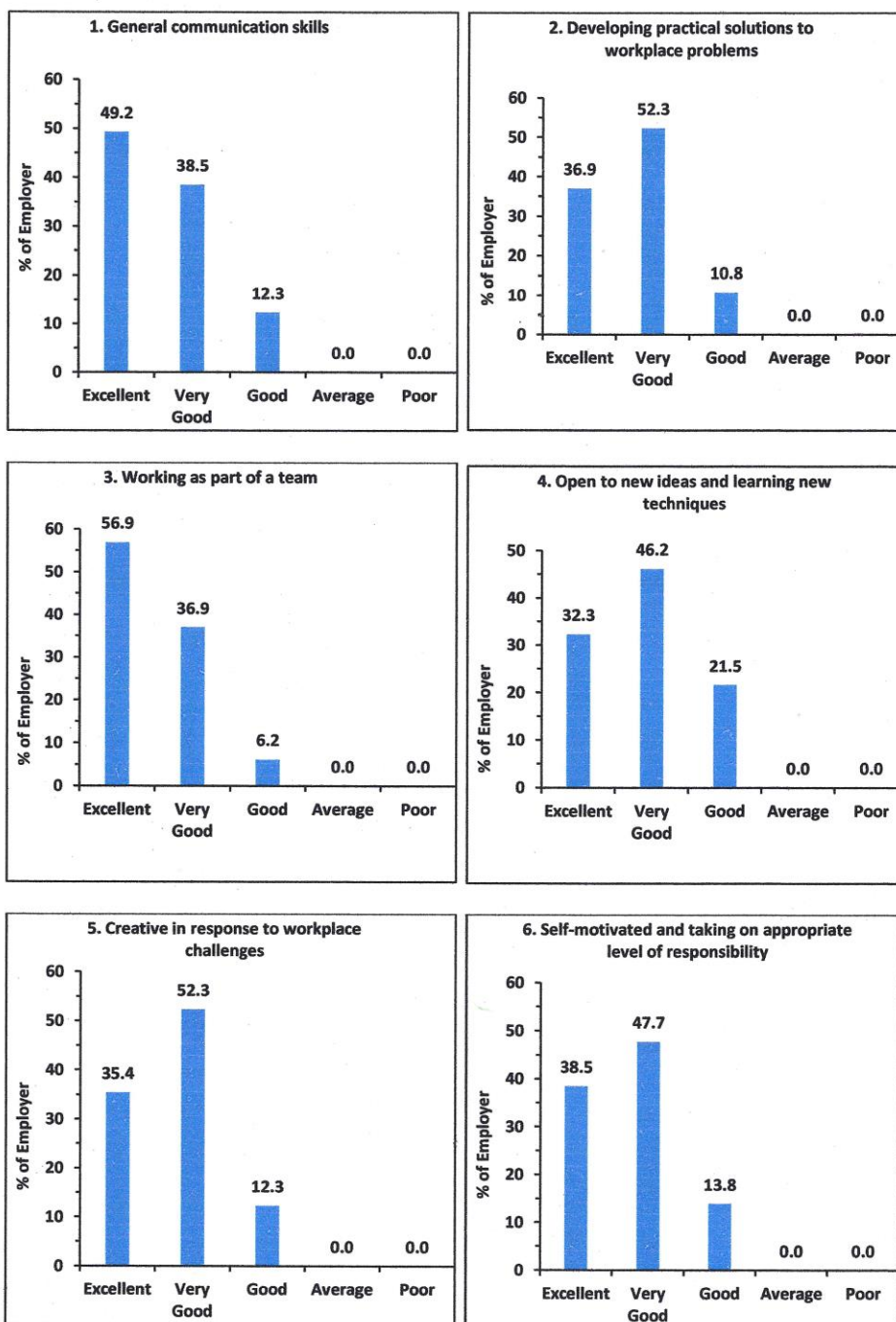
Figure 6: Graphical representation of percentwise analysis of employer Feedback.

  
 Coordinator  
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 Principal  
 Goalpara College  
 Goalpara, Goalpara College



Chart 5: Question wise Graphical Representation of Employer Feedback.



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Principal  
Goalpara College

Goalpara College  
Goalpara

### **Action Taken Report of Employers Feedback 2021-22**

The recommendations were presented to the Academic Councils. The proposals were discussed. The following actions were taken:

1. Introduced add-on courses for students to equip them for their profession.
2. Seminars were organized to familiarize the students with the latest developments.
3. More hours were allotted for practical in the time table.
4. Professionals from the field were brought to the campus for wider exposure.
5. Career guidance sessions were held for the final year UG students.
6. Widened the scope of Placement Cell, asking students to submit the official registration form.
7. Introduced English Proficiency Certificate Course for all students.



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College

### *Faculty Feedback*



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College  
Goalpara College  
Goalpara.



**Internal Quality Assurance Cell**  
**Goalpara College, Goalpara**  
 Affiliated to Gauhati University  
 P.O.: Goalpara, Dist.: Goalpara (Assam), Pin: 783101

Phone No. 03663240046  
 Email ID: iqacgoalparacollege@gmail.com

**FEEDBACK OF FACULTY MEMBERS**  
 Session: 2021-2022

Name of the Faculty: [REDACTED]

Department: **ASSAMESE**

Please grade the curriculum on the following attributes using the 5-points scale given below:

5	4	3	2	1
Excellent	Good	Fair	Poor	Very poor


1. Use of Bloom's Taxonomy in delivering the course module. 5
2. Aims, objectives and outcomes of the course and syllabus are well defined and clear to students and faculty members. 5
3. POs, PSOs and COs are as par with global standard. 5
4. Your satisfaction level regarding the system of assessment and evaluation currently in practice. 5
5. Availability of research facility 5
6. Student centered learning resources are available at college. 5
7. Use of rubrics to evaluate attainment of your course outcome. 5
8. The college has given full freedom to adopt new techniques/strategies for teaching 5
9. Your satisfaction level with the supporting academic infrastructure by the institute for smooth delivery of the course 5
10. Rate the Curriculum in terms of its ability to make use ICT. 5
11. Rate the library facility as source of information. 5
12. Rate your views on the teacher's friendly nature of administration. 5

Any other suggestions:

College should be upgraded to University.

  
 Signature of Faculty

**Figure 8: Sample faculty feedback form.**

  
 Coordinator  
 IQAC, Goalpara College

  
 Principal  
 Goalpara College  
 Goalpara.

Table 7: Percentagewise analysis of Faculty Feedback.

Sl. No.	Questions	Opinion of Answer (%)				
		Excellent	Very Good	Good	Average	Poor
		5	4	3	2	1
1	Use of Bloom Taxonomy in delivering the course module	25.9	74.1	0.0	0.0	0.0
2	Aims, objectives and outcomes of the course and syllabus are well defined and clear to students and faculty members.	66.7	33.3	0.0	0.0	0.0
3	POs, PSOs and COs are on par with global standard.	25.9	66.7	7.4	0.0	0.0
4	Your satisfaction level regarding the system of assessment and evaluation currently in practice.	63.0	37.0	0.0	0.0	0.0
5	Availability of research facility	25.9	51.9	22.2	0.0	0.0
6	Student centered learning resources are available at college.	74.1	25.9	0.0	0.0	0.0
7	Use of rubrics to evaluate attainment of your course outcome.	25.9	63.0	11.1	0.0	0.0
8	The college has given full freedom to adopt new techniques/strategies for teaching	81.5	14.8	3.7	0.0	0.0
9	Your satisfaction level with the supporting academic ambience by the institute for smooth delivery of the course	70.4	29.6	0.0	0.0	0.0
10	Rate the Curriculum in terms of its ability to make use ICT.	59.3	37.0	3.7	0.0	0.0
11	Rate the library facility as source of information.	70.4	29.6	0.0	0.0	0.0
12	Rate your views on the teacher's friendly nature of administration.	81.5	14.8	3.7	0.0	0.0

  
 Coordinator  
 IQAC, Goalpara College

  
 Principal  
 Goalpara College  
 Goalpara



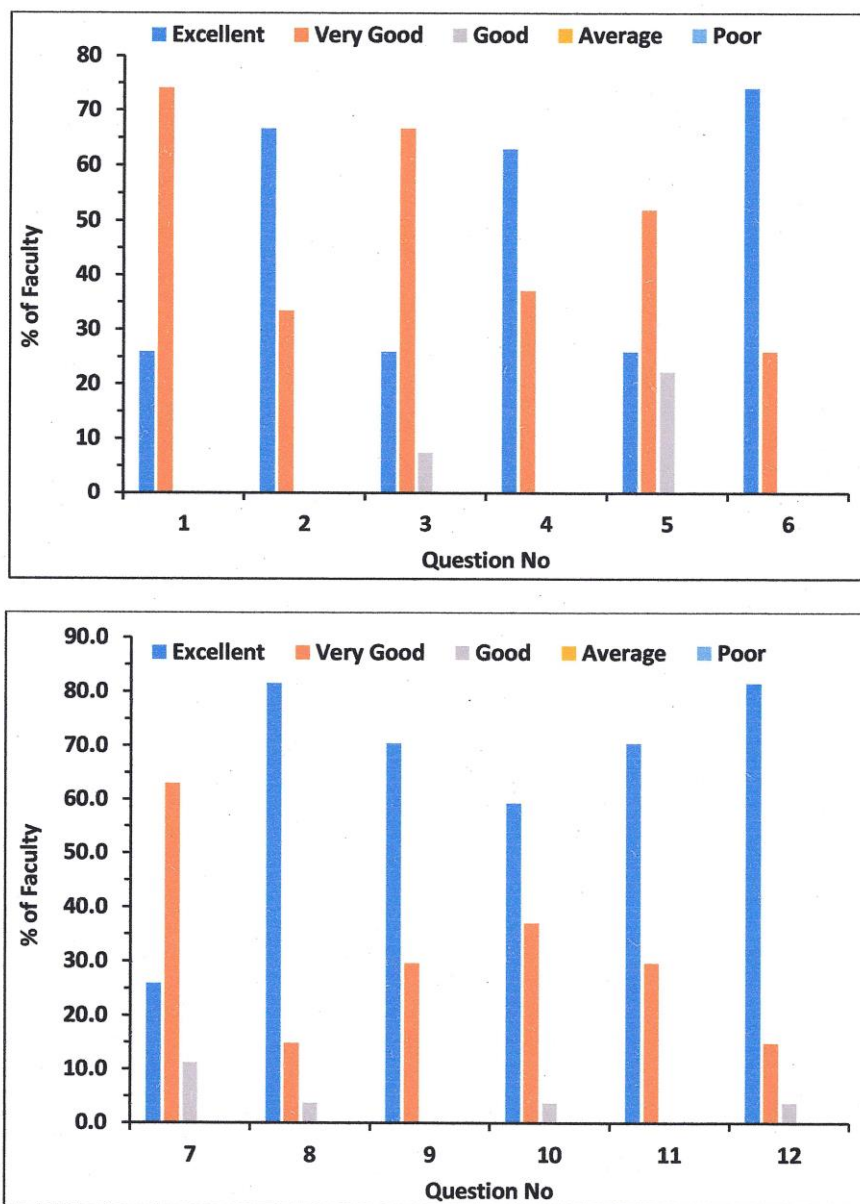
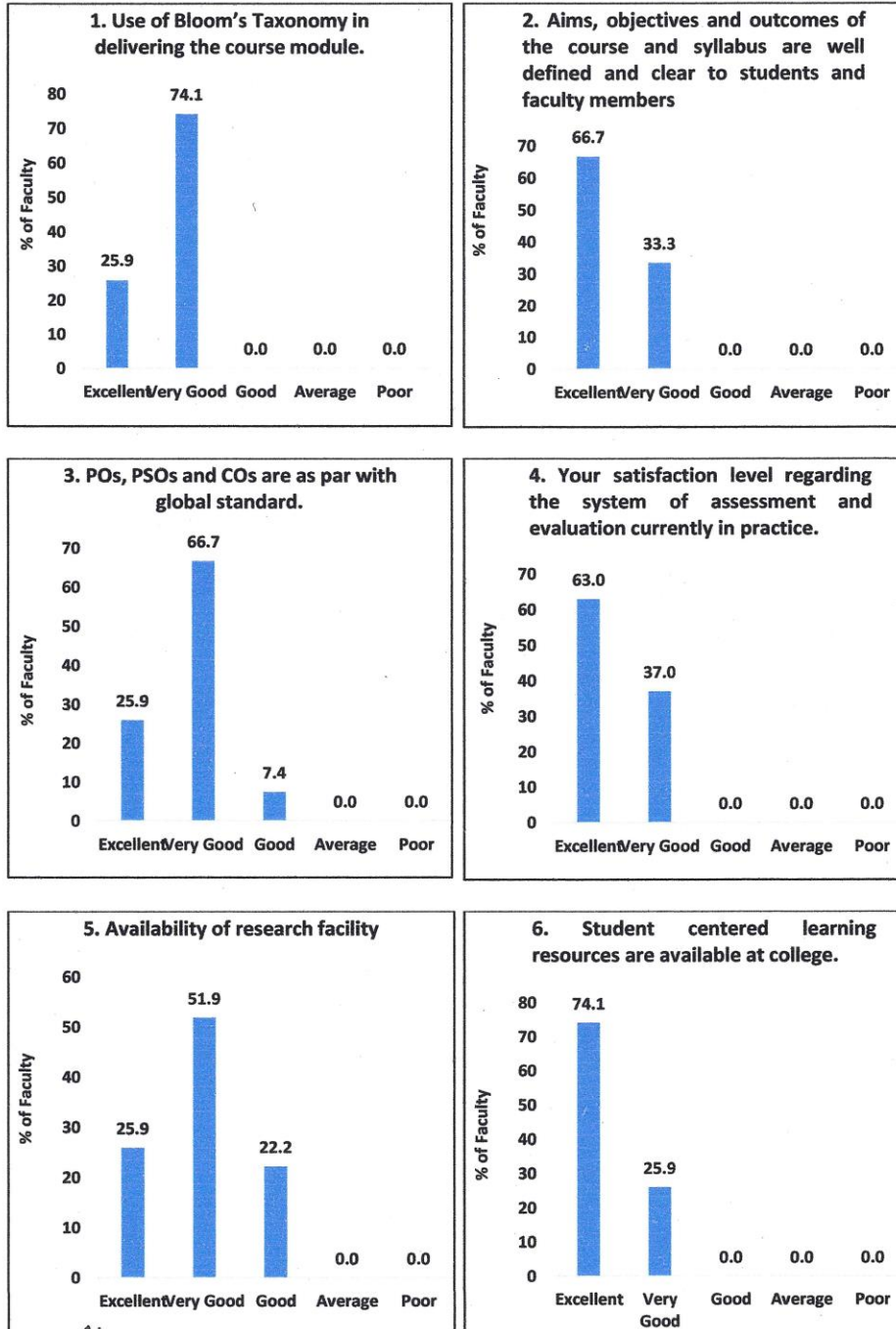


Figure 9: Graphical representation of percentwise analysis of faculty Feedback.

  
 Coordinator  
 IQAC, Goalpara College

  
 Principal  
 Goalpara College

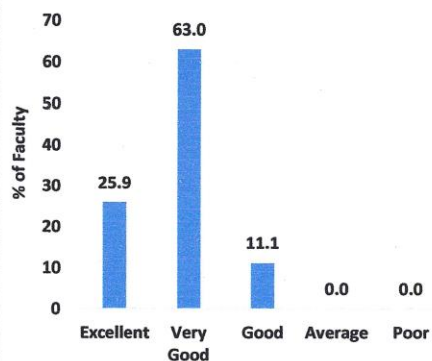
Chart 5: Question wise Graphical Representation of Employer Feedback.



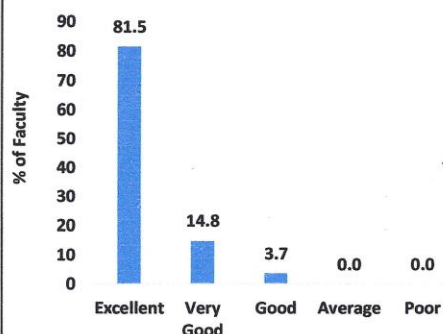
Coordinator  
IQAC, Goalpara College

Principal  
Goalpara College  
Goalpara

**7. Use of rubrics to evaluate attainment of your course outcome.**



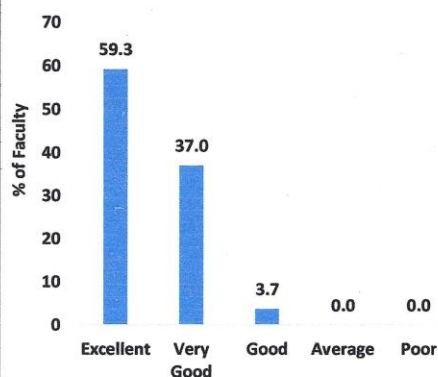
**8. The college has given full freedom to adopt new techniques/strategies for teaching**



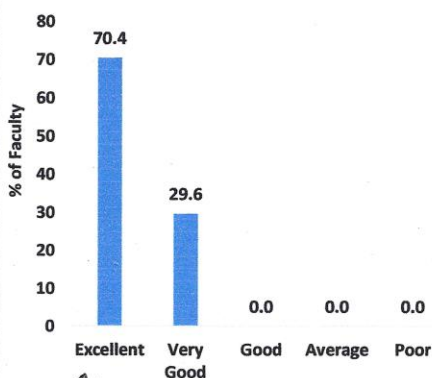
**9. Your satisfaction level with the supporting academic infrastructure by the institute for smooth delivery of the course.**



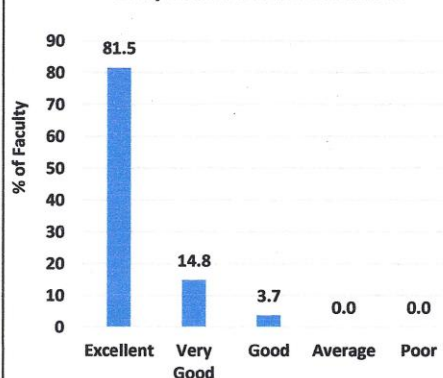
**10. Rate the Curriculum in terms of its ability to make use ICT.**



**11. Rate the library facility as source of information.**



**12. Rate your views on the teacher's friendly nature of administration.**



Coordinator  
IQAC, Goalpara College

Principal  
Goalpara College

Goalpara College  
Goalpara.

### **Action Taken Report of Faculty Feedback 2021-22**

The following actions are taken by college authority as well as departmental level based on feedback analysis.

1. To make all faculty members be familiar with Bloom's taxonomy, a seminar was conducted.
2. Effective use of ICT (video conferencing, smart class rooms etc) was enhanced through in-house training sessions.
3. Organized Workshops on Scopus & Web of Science for research scholars and faculty members to enhance quality of publications.
4. Discussion taken by authority to provide smart classroom in each department.
5. For proper internal evaluation, the marks obtained by the students in the sessional examination are asked to display in the notice board.
6. More books are brought in the library to make library more informative.
7. To make the college research oriented, a research council is established.
8. Goalpara College conducted 1 FDP of one week on research paper writing in collaboration with USTM, AGT Bioscience and PSGRK Krishnammal College for Women.



Coordinator  
IQAC, Goalpara College



Principal  
Goalpara College